

E-01345A-10-0136

ORIGINAL



0000110681

Guadalupe Ortiz

From: Guadalupe Ortiz
Sent: Wednesday, May 05, 2010 11:38 AM
To: 'mirandaj@netscape.com'
Cc: 'azjobs@gmail.com'; Steven Olea; Elijah Abinah; Connie Walczak; Guadalupe Ortiz
Subject: FW: Email to John Miranda in regard to George Bien-Willner

May 5, 2010

Dear Mr. Miranda,

Your letter dated May 4, 2010 faxed to the Arizona Corporation Commission ("Commission") concerning service from Arizona Public Service Company ("APS") to the Sterling International Hotel has been received.

On April 8, 2010, Mr. Bien-Willner filed a formal complaint with the Commission regarding this matter. The docket number for this pending formal complaint is Docket No. E-01345A-10-0136.

For your convenience, your letter and a copy of this response will be placed on file with the Commission's Docket Control to be made part of Mr. Bien-Willner's formal complaint record.

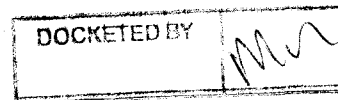
Thank you,

Guadalupe Ortiz
Public Utilities Consumer Analyst
Arizona Corporation Commission
Utilities Division
(602) 542-2406

Arizona Corporation Commission

DOCKETED

MAY - 5 2010



RECEIVED

2010 MAY - 5 P 2: 05

**AZ CORP COMMISSION
DOCKET CONTROL**

E. 01345A. 10-0136

Sterling International
3641 N. 39th Avenue
Phoenix, Arizona 85004

MAY 04 2010

May 4, 2010

Ms. Lupe Ortiz, Utilities Division
Arizona Corporation Commission
Administration Division
1200 West Washington St.
Phoenix, Arizona 85007

(Sent Via Facsimile 602-542-2129)

Re: Sterling International/ George Bien-Willner APS Utility Accounts

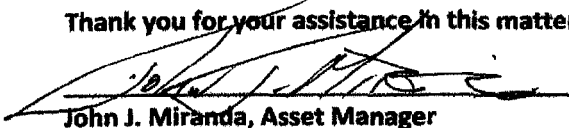
Dear Ms. Ortiz,

Enclosed herewith is a copy of an APS April 27, 2010 billing for the Sterling International Hotel which reflects the transfer of a "disputed inaccurate balance" in the amount of \$17,444.94 re: account # 737815284 260 Café Payson, AZ) which is an unrelated business entity to account # 412474280.

By this letter we are hereby disputing this inaccurate billing transfer to APS account # 412474280 and specifically request an immediate "formal hearing" before the Corporation Commission to properly address this inaccurate and disputed billing account transfer made by APS.

APS has not resolved the outstanding disputed and inaccurate account # 737815284, and has not adjusted or resolved the 260 Cafe damages claim against APS, or addressed the accuracy of the APS meter's readings which continued to reflect usage when the restaurant facility was "closed" and not operational.

Thank you for your assistance in this matter.



John J. Miranda, Asset Manager
Sterling International

CC: GBW, APS Files/260 Café, Sterling International Hotel



Your electricity bill

Bill date: April 27, 2010

Summary of what you owe

| | |
|---|-------------|
| Amount owing on your previous bill | \$2,005.63 |
| <i>Less</i> Payment made on Apr 13, thank you | -\$2,005.63 |
| <i>Equals</i> Your balance forward | \$0.00 |
| <i>Plus</i> Balance transfer from account 737815284 | \$17,444.99 |
| <i>Plus</i> Your new charges (details on following pages) | |
| Cost of electricity (with taxes and fees) | \$1,513.65 |
| <i>Equals</i> Total amount due | \$18,958.64 |

Due date: May 10, 2010

GEORGE BIEN WILLNER

Your account number: 412474280

For service at: 124 S 24 St

Questions or Office Locations?

Call 602-371-6767,
Mon - Fri, 7:30am - 5:00pm
Website: aps.com
Para servicio en español llame al:
602-371-6861 (Phoenix)

Expert Advice on Putting Solar Energy to Work for You

Installing a solar energy system can have a positive impact on your energy bills and the environment. Find out how to take advantage of these benefits at the APS-sponsored American Solar Energy Society's Public Day, Saturday, May 22, at the Phoenix Convention Center. You can attend workshops on solar technologies, system options and what is involved in installing solar at your home or business. APS experts will be on hand to discuss solar power including information about incentives that help reduce the cost of solar panels by up to 50% and solar water heaters by up to 80%. Admission to the Exhibit Hall and Public Day Program is just \$5 per attendee. The Phoenix Convention Center is located at 100 North 3rd Street in downtown Phoenix.

Page 1 of 3

See page 2 for more information.



Your account number
412474280

Bill date
April 27, 2010

Mailing address or phone number change?
Please call 602-371-6767.

8037.1.5.1037 1 AT 0.357



GEORGE BIEN WILLNER
DBA HOTEL JOHNSON HOTEL
3641 N 39 AVE
PHOENIX AZ 85019-3601

When paying in person, please
bring the bottom portion of your bill.

Total amount due: **\$ 18,958.64**

Your optional contribution
to SHARE: \$ _____

Total amount paid: \$ _____

Due date: **May 10, 2010**

You can pay by phone or online at aps.com
using a free electronic check, 24-hours-a-
day, 7-days-a-week. Go to aps.com or call
602-371-8555 or 1-800-253-9406.



Your electricity bill
April 27, 2010

GEORGE BIEN WILLNER

Your account number
412474280

Your service plan: E-32 Rate

Meter number: A37943
Meter reading cycle: 17

Charges for electricity services

Cost of electricity you used

| | |
|---|------------|
| Basic service charge | \$3.65 |
| Delivery service charge | \$1.46 |
| Demand charge - delivery | \$275.06 |
| Environmental benefits surcharge | \$139.51 |
| Federal environmental improvement surcharge | \$2.12 |
| Competition rules compliance charge | \$4.49 |
| System benefits charge | \$27.89 |
| Power supply adjustment* | -\$59.63 |
| Metering* | \$30.60 |
| Meter reading* | \$1.97 |
| Billing* | \$2.18 |
| Generation of electricity* | \$844.61 |
| Transmission and ancillary services* | \$53.89 |
| Transmission cost adjustment* | \$30.67 |
| Cost of electricity you used | \$1,358.47 |

Taxes and fees

| | |
|---|------------|
| Regulatory assessment | \$2.97 |
| State sales tax | \$77.77 |
| County sales tax | \$9.72 |
| City sales tax | \$37.49 |
| Franchise fee | \$27.23 |
| Cost of electricity with taxes and fees | \$1,513.65 |

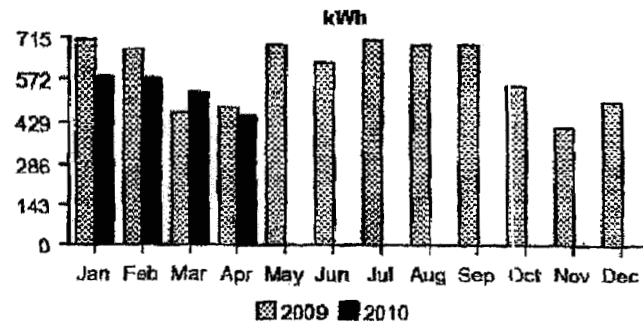
Total charges for electricity services \$1,513.65

* These services are currently provided by APS but may be provided by a competitive supplier.

Amount of electricity you used

| | |
|---|--------------|
| Meter reading on Apr 23 | 69686 |
| Meter reading on Mar 25 | 69603 |
| Read difference is | 83 |
| Multiplier applied to the read difference | 160 |
| Total electricity you used, in kWh | 13280 |
| Demand meter reading | 0.21 |
| Multiplier applied to the read | 160 |
| Your total demand in kW | 33.6 |
| Your billed demand in kW | 34.0 |

Average daily electricity use per month



Comparing your monthly use

| | This month | Last month | This month last year |
|-----------------------------|------------|------------|----------------------|
| Billing days | 29 | 29 | 32 |
| Average outdoor temperature | 69° | 60° | 69° |
| Your total use in kWh | 13280 | 11520 | 15680 |
| Your billed demand in kW | 34.0 | 51.0 | 40.0 |
| Your average daily cost | \$52.19 | \$63.15 | \$54.28 |

124 s 24th St
Phoenix, AZ 85040
602-220-0044
602-244-0174

Sterlinghotels1@yahoo.com

**Sterling International
Hotels**

Fax

To: Ms. Lupe Ortiz

From: John Miranda

Fax: (602) 542-2129

Pages: 3

Phone:

Date: 5/4/10

Re: Ops Billing

cc:

☒ Urgent

☒ For Review

☐ Please Comment

☐ Please Reply

☐ Please Recycle

• Comments: